

[This question paper contains 2 printed pages.]

Your Roll No.....

Sr. No. of Question Paper : 3642 L

Unique Paper Code : 6322472402

Name of the Paper : INSURANCE
MANAGEMENT (TPA
OPERATIONS) (DSC-11)

Name of the Course : **B.Voc. (Healthcare
Management)**

Semester : IV

Duration : 3 Hour Maximum Marks : 90

Instructions for Candidates

1. Write your Roll No. on the top immediately on receipt of this question paper.
2. **All** questions carry equal marks.
3. Attempt **Five** out of the **seven** questions.

1. Describe the claim processing of health insurance?
Explain IRDA & Guidelines? (9,9=18)

P.T.O.

3642

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2. A 100 bedded hospital wants to get empanelled with insurance companies. Explain the empanelment procedure, eligibility criteria, document required and inspection process? (18)
3. What is underwriting in health insurance? Explain the process of underwriting. (18)
4. Discuss the health insurance schemes in developing and developed countries. (18)
5. Write a note on the following :– (3×6=18)
(a) Domiciliary Hospitalization
(b) Network & Non-work Hospital
(c) Combined Life Insurance & Health Insurance
6. Compare CGHS, ECHS & ESI scheme in terms of eligibility, contribution, and coverage? (6,6,6=18)
7. A hospital insurance coordinator is guiding a patient who wants to port his health insurance policy to another insurer. Explain the process benefits and rules of health insurance portability? (18)

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