

[This question paper contains 2 printed pages.]

Your Roll No.....

Sr. No. of Question Paper : 3614

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Unique Paper Code : 6322483602

Name of the Paper : Enterprise Resource
Management (DSC-17)

Name of the Course : **B.Voc.-Retail
Management & IT**

Semester : VI

Duration : 3 Hours

Maximum Marks : 90

Instructions for Candidates

1. Write your Roll No. on the top immediately on receipt of this question paper.
2. **All** questions carry equal marks.
3. Attempt **five** out of the **given** questions.

1. Explain the transition of ERP systems from on-premise client-server models to cloud-based and mobile-enabled platforms. (18)

2. What factors should be considered during ERP package selection? Explain the consequences of poor selection decisions. (9,9)

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3. Describe the relationship between Business Process Reengineering and ERP implementation. How do the two complement each other? (9,9)
4. Discuss the importance of forming a competent ERP project team. What roles and responsibilities are critical to the team's success? {10,8}
5. What are the key functions and objectives of retailing organizations in the modern business environment? (18)
6. What is the role of communication and networking facilities in ERP system functionality and integration across departments? (9,9)
7. What is Electronic Data Interchange (EDI)? Explain its application and benefits in ERP-based supply chain management? (9,9)
8. Write short notes on the following :- (6×3=18)
 - (a) Major ERP market players
 - (b) Role of consultants in ERP implementation
 - (c) Emergence of BPR

(100)