

[This question paper contains 2 printed pages.]

Your Roll No.....

Sr. No. of Question Paper : 3613

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Unique Paper Code : 6322473602

Name of the Paper : Management of Non- Clinical
Departments - Support and
Utility Services (DSC-17)

Name of the Course : **B.Voc. (Healthcare
Management)**

Semester : VI

Duration : 3 Hours

Maximum Marks : 90

Instructions for Candidates

1. Write your Roll No. on the top immediately on receipt of this question paper.
2. All questions carry equal marks.
3. Attempt five out of the seven questions.

1. Discuss in detail the role and functions of Engineering & Maintenance Department? (18)

2. A hospital reported 5 post operative infections in one week. On investigation, it was found that the sterilization process was not done properly ? (9,9=18)

P.T.O.

- (a) Identify the problem, explain the workflow and why zoning is important in CSSD?
 - (b) What policies, SOPs and quality indicators should be followed in CSSD?
3. Describe the following in detail : (9,9=18)
- (a) Kitchen Services
 - (b) Organizational Structure of Support and Utility services
4. Discuss workflow, quality indicators, and inventory management techniques in hospital Pharmacy? (18)
5. A multi-speciality hospital wants to improve its patient transfer system and ambulance services. Write in detail the Internal and external transportation services in hospitals? (18)
6. What are the different filing systems used in MRD? Explain the process flow of MRD and why coding system is important? (6,12=18)
7. Explain the role of nuclear medicine diagnosis and treatment? Discuss legal and safety requirements in nuclear medicine? (9,9=18)

(100)