

[This question paper contains 2 printed pages.]

**Your Roll No.....**

**Sr. No. of Question Paper : 8588**

**J**

Unique Paper Code : 6967000005

Name of the Paper : Emotional Intelligence

Name of the Course : **B.Tech (CSE/ ECE/ EE)**

Semester : II

Duration : 1 Hours

Maximum Marks :30

**Instructions for Candidates**

1. Write your Roll No. on the top immediately on receipt of this question paper.
2. Attempt **two** questions in all, including question no. 1 which is compulsory.
3. **All** questions carry equal marks.
- 1 Write short notes on the following:
  - (a) Define Emotional Intelligence.
  - (b) Effective communication as an aspect of emotional intelligence.

P.T.O.

(c) Mixed model of emotional intelligence.

(5 × 3 = 15)

2. (a) Discuss the various strategies to develop and enhance emotional intelligence.

(b) How does social competence help us understand others better and manage relationships more effectively?

(7.5 × 2 = 15)

3. (a) How knowing one's strengths and areas of development can enhance personal competence?

(b) How conflicts can be resolved through high emotional intelligence? Explain by taking an example.

(7.5 × 2 = 15)