

[This question paper contains 2 printed pages.]

Your Roll No.....

Sr. No. of Question Paper : 3517

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Unique Paper Code : 6322472402

Name of the Paper : I N S U R A N C E
MANAGEMENT (TPA
OPERATIONS) (DSC-11)

Name of the Course : B.Voc. (Healthcare
Management)

Semester : IV

Duration : 3 Hours

Maximum Marks : 90

Instructions for Candidates

1. Write your Roll No. on the top immediately on receipt of this question paper.
2. Attempt five out of the eight questions.
3. All questions carry equal marks.

- 1 a) What are the types of health insurance claims?
b) Explain the Claim Processing of Health Insurance and Standard claim Procedure? (6,12=18)
2. Explain CGHS, ECHS & ESI Benefits and Challenges? (3x6=18)

P.T.O.

3. What is medical underwriting and how does it impact the acceptance or rejection of a policy? (18)
4. Write a note on the following (3x6=18)
 - a) Domiciliary Hospitalization
 - b) IRDA & Guidelines
 - c) Network & Non-Network hospitals
5. Enlist and give details of various Government Medical Services and Health Schemes in India? (18)
6. (a) What is Exclusions and List of Standard Exclusions?
(b) Discuss the criteria and procedures involved in hospital empanelment by insurance companies? (8,10 = 18)
7. What is TPA? Explain activities of TPA? Explain the concept of combined Life Insurance and Health Insurance? (2,6,10=18)
8. (a) Explain the concept of portability in health insurance and its significance for policyholders in terms of continuity of coverage and flexibility in choosing insurers.
(b) Explain Health Insurance in developing and developed countries (9,9=18)