

[This question paper contains 2 printed pages.]

Your Roll No.....

Sr. No. of Question Paper : 3526

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Unique Paper Code : 6322472403

Name of the Paper : Hospital Policies (DSC-12)

Name of the Course : B.Voc. (Healthcare Management)

Semester : IV

Duration : 3 Hours

Maximum Marks : 90

Instructions for Candidates

1. Write your Roll No. on the top immediately on receipt of this question paper.
2. Attempt five out of the seven questions.
3. All questions carry equal marks.

1. Explain the significance of a patient identification policy in a healthcare setting. How patient identification be handled in special circumstances such as unconscious patients, unknown patient and paediatric patient . (9,9)

2. Explain the process of incident reporting from detection to corrective action. Illustrate with examples how reported incidents lead to quality improvement.

P.T.O.

(9x9=18)

3. Compare and contrast initial Assessment and Reassessment, how do both contribute to patient safety and individualized care planning? What is LAMA Policy
(12,6 =18)
4.
 - a) Describe the importance of having documents procedures for emergency services as per COP - 2.
 - b) Explain Complaint Management Policy
(9,9=18)
5. Briefly describe the following along (3X6=18)
 - a. Restraint Policy
 - b. Policy on Informed Consent
 - c. House Keeping Services Safety
6. Discuss the types of adverse events that can occur in a hospital. Explain how each type is identified, reported and managed under the Adverse Event policy?
(9X9 = 18)
7.
 - a) Enumerate various components of Patient Rights and Education (PRE) policy.
 - b) What is meant by disaster management in a hospital setting ?
(9,9=18)

(200)