

[This question paper contains 2 printed pages.]

Your Roll No.....

Sr. No. of Question Paper : 3621 H

Unique Paper Code : 6132401201 (UGCF)

Name of the Paper : Tour Guiding and Escorting

Name of the Course : **B.A. (V.S) Tourism
Management DSC**

Semester : II

Duration : 3 Hours

Maximum Marks : 90

Instructions for Candidates

1. Write your Roll No. on the top immediately on receipt of this question paper.
2. Attempt any **5** questions.
3. Part of the questions to be attempted together.
4. **All** questions carry equal marks.

1. Discuss the strategies a tour guide should employ to make his tour stand out.
2. Explain the group handling techniques adopted by a tour guide/escort.

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3. Elaborate the various aspects to be taken in consideration by a tour guide while preparing and conducting a historical site tour.
4. Define guides and escorts. Explain with examples the skills required to be a tour escort.
5. What do you mean by the term guiding ethics? Specify the moral and professional standards that the tour guide should keep in mind.
6. Enumerate the importance of personal hygiene and grooming for tourism professionals.
7. Discuss the duties of a guide before, during, and after the tour.
8. Write short notes on the following :
 - (a) Handling emergency situations
 - (b) Problem solving skills of a tour guide/escort